

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 4th day of February 2020
C.G.No.296/ 2018-19/Nellore Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao

Chairperson

Sri. Dr. R. Surendra Kumar

Independent Member

Between

Sri K.Hazarathaiah & Others,
Lakkalavaripalem,
Vinjamur,
Nellore -Dist

Complainant

AND

1. Assistant Executive Engineer/O/Vinjamur
2. Deputy Executive Engineer/O/Kaligiri
3. Executive Engineer/O/Kavali

Respondents

ORDER

1. Complainant Sri K. Hazarathaiah & K. Srinivasulu presented a complaint before this Forum regarding rectification of loose spans and leaning of poles in 11 KV line between Vinjamur and Lakkalavaripalem and providing of intermediate poles for rectification of loose spans in various places in Lakkalavaipalem.
2. Respondent No.2 submitted his written submission to the Forum wherein he submitted that loose lines along the road from Gangamitta to Lakkalavaripalem was rectified and estimate for erection and replacement of damaged poles has been sanctioned and the work was completed in full shape .
3. When the complainant was contacted over phone by the Forum on 27.01.2020, he had expressed his satisfaction in resolving his problem.

DESPATCHED
DATE 07/02
[Signature]

4. Since the grievance of the complainant has been resolved by the Respondents, accordingly the complaint is disposed off .

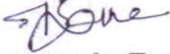
If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 4th February' 2020.

Sd/-
Independent Member

Sd/
Chairperson

Forwarded By Order


Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.